

PP&L Competitive Billing Specifications Rider**Service Terms & Conditions**

1. If PP&L does not receive payment for undisputed charges within 25-calendar days for residential customers or 20-calendar days for non-residential customers after the charges are communicated to the EGS, then PP&L may provide notice of breach to the EGS at any time thereafter, at PP&L's discretion. Upon notice of a breach, the EGS shall have 20-calendar days to cure it. If the EGS has not cured the breach within 20-calendar days, PP&L may terminate consolidated EGS billing and take over billing functions for the customer. In no event shall these procedures result in a customer being sent two bills covering the same service.
2. If an EGS does not receive payment for undisputed charges within 25-calendar days for residential customers or 20-calendar days for non-residential customers after the charges are communicated to PP&L, then the EGS may provide notice of breach to PP&L at any time thereafter, at the EGS's discretion. Upon notice of a breach, PP&L shall have 20-calendar days to cure it. If PP&L has not cured the breach within 20-calendar days, PP&L will pay simple interest on the unpaid amount calculated at the lower of the (a) Interest Index, as defined in PP&L's Electric Generation Supplier Coordination Tariff, of (b) six (6) percent.