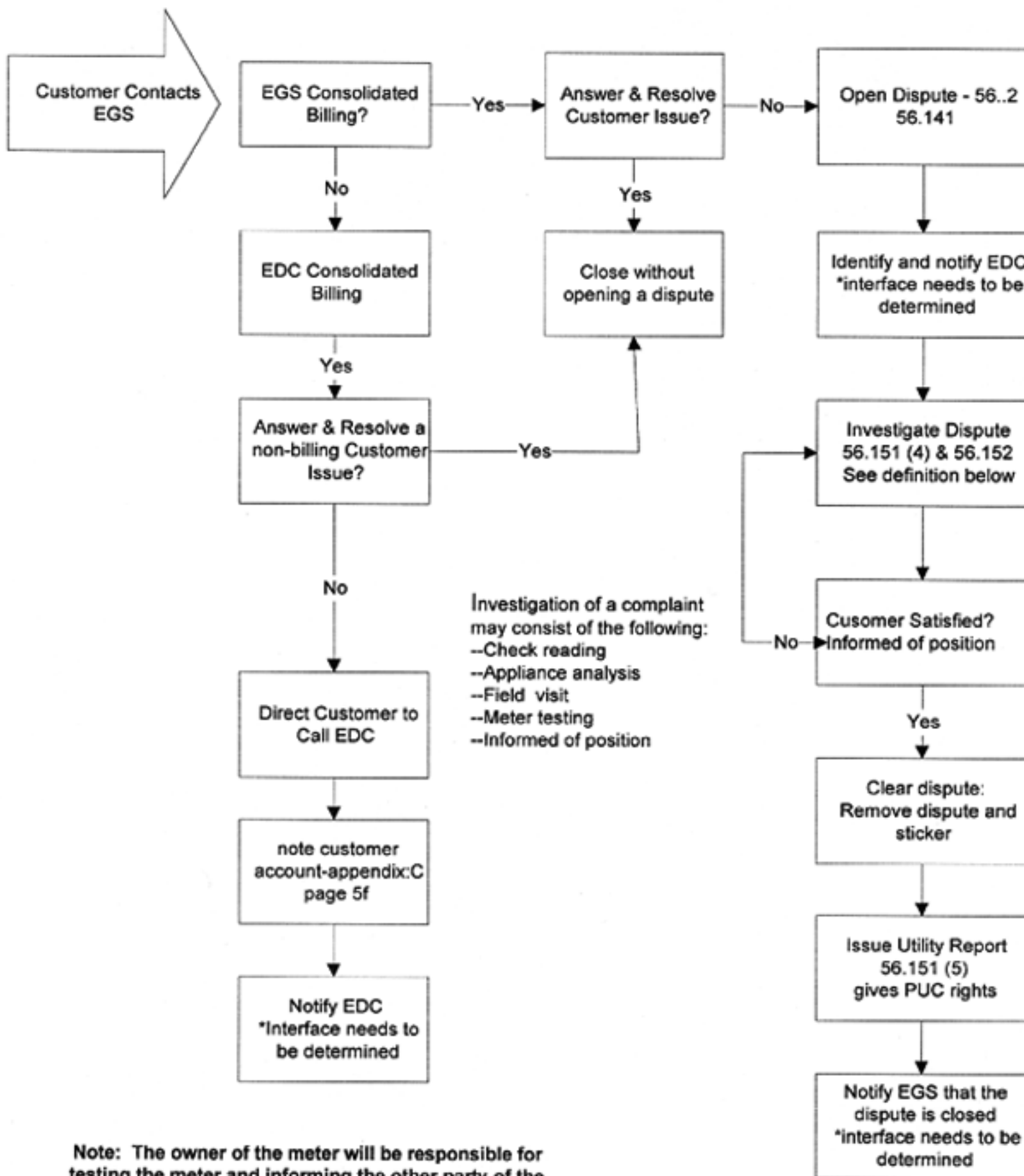


## EGS Consolidated Billing Customer Dispute Handling



**Note:** The owner of the meter will be responsible for testing the meter and informing the other party of the results.