

Welcome!

We're excited to have you as a potential transmission customer and look forward to working with you throughout the interconnection process.

This document outlines the 3-phase transmission service request process for 69 kV and above.

- **Complete and Submit an Application:** Click [here](#) for a 3-phase customer application and submit to our Business Accounts group (BusinessAccounts@pplweb.com).
- **Project Feasibility Report:** When all required information is received, PPL Electric Utilities will complete a Project Feasibility Report within 4-6 weeks which will provide a high-level scope, schedule and cost for work PPL EU must perform.
- **Customer Commitment:** Should you decide to move forward with your project, you must submit information to PPL including:
 - A signed Letter of Authorization which includes customer responsibility for accrued engineering costs and long lead materials procurement if the project is cancelled.
 - Customer's updated Anticipated Load Profile
 - Customer substation specifications
 - Site plan (including location of the substation dead end)
 - Substation one-line diagram
 - Transformer nameplate information
 - Proposed protection schemes
- **Agreement:** PPL EU will refine the scope and cost estimate and issue an Electric Service Agreement, Construction Service Agreement and project invoice.
- **Project Construction:** PPL EU's engineering and construction begins after the customer returns a signed copy of the contracts and payment is received.
- **In Service:** After construction is complete on the new PPL facilities and the new customer substation is commissioned and energized.

All customer facilities must comply with PPL's transmission interconnection requirements.

Questions? Call Business Accounts at 1-888-220-9991, option 4.

