



# PPL ALERTS:

STAY INFORMED ABOUT POWER OUTAGES, YOUR BILL AND MORE



## OUTAGE ALERTS

If a power outage occurs at your facility, you want to know when power will be back. Sign up for outage alerts and you'll get updates about:

- Repair crew status.
- Estimated restoration times.
- The cause of the outage.
- The number of customers affected.

### GET ALERTS VIA:



TEXT MESSAGE



EMAIL



PHONE CALL

**OR ALL THREE!**

You can also set a quiet period, such as overnight, when we won't disturb you. If you have multiple accounts, be sure to sign up each account for outage alerts.

### ACCOUNT ALERTS

You're busy. The last thing you want to worry about is your electric bill. That's why we offer account alerts that can help you cross it off your list, **and fast**.

### BILL DUE REMINDER:

**Never miss a due date again!** You can set up two reminders – from 1 to 14 days prior to your bill due date. If you sign up for two reminders, we'll also automatically alert you on your due date for the ultimate peace of mind.

### PAYMENT POSTED:

Get notified when your payment is credited to your account. If your payment is credited on a weekend or a holiday, you will receive your alert on the next business day.

### PRICE TO COMPARE:

Get a heads up when PPL Electric Utilities' new price per kilowatt-hour for generation and transmission is about to take effect. This can help remind you to shop for electricity prices at [PAPowerSwitch.com](http://PAPowerSwitch.com).

GET STARTED TODAY AT  
[PPELECTRIC.COM/ALERTS](http://PPELECTRIC.COM/ALERTS)

Business  
Services



**PPL Electric Utilities** is committed to safely and reliably delivering power to the businesses that fuel the local and regional economies of central and eastern Pennsylvania. Our continuing investment in a stronger, more secure grid and our dedication to customers position us to provide the best possible customer experience.