

# Welcome to the neighborhood!

## We're here to power your business.



Whether you're new to the area, or looking to expand your operations, we've got you covered. Our dedicated team of Business Account Specialists and Key Account Managers are available to serve you.

**Here are a few tips and tricks that will make it easy to manage your new account.**

### Savings & Service

Visit our website at [ppllectric.com](http://ppllectric.com) to create an online account in 3 easy steps and access your account information 24/7.

- Sign up for paperless: [ppllectric.com/paperless](http://ppllectric.com/paperless)
- Customize your alerts: [ppllectric.com/alerts](http://ppllectric.com/alerts)
- Report an outage: [ppllectric.com/outage](http://ppllectric.com/outage)
- Start your EV charging journey with us: [ppllectric.com/EV](http://ppllectric.com/EV)
- Interconnect your renewable energy projects: [ppllectric.com/DERManagement](http://ppllectric.com/DERManagement)
- Make payments: [ppllectric.com](http://ppllectric.com)
- Understand your bill: [ppllectric.com/bill101](http://ppllectric.com/bill101)
- Shop for your electricity supply: [ppllectric.com/ShopSmart](http://ppllectric.com/ShopSmart)
- Track your energy use: [ppllectric.com](http://ppllectric.com)
- Explore business exclusives: [ppllectric.com/business](http://ppllectric.com/business)



### Energy Efficiency

We're here to help you save. We have flexible energy efficiency incentive programs, no matter the size of your business. Check out our programs and rebate options at [ppllectric.com/BusinessRebates](http://ppllectric.com/BusinessRebates). You can also review case studies from other businesses to see how they've saving energy and money by participating in our programs.



## Seasonal Maintenance Helps Ensure Equipment Reliability

Performing periodic maintenance has many benefits, such as preventing accidents and enhancing equipment longevity. We're happy to arrange a temporary shutdown so you can work safely. Please submit a request at [ppllectric.com/interruption](http://ppllectric.com/interruption) at least 45 days in advance so we can de-energize your service for this important maintenance work.

## Tax Exempt?

If you have a tax exemption certificate, please email a current copy to [businessaccounts@pplweb.com](mailto:businessaccounts@pplweb.com). For quick and easy processing, please ensure the tax exemption percentage and your PPL Electric account number are noted on the form. If you're shopping for your electricity supply, please send your supplier a copy of your tax exemption certificate as well.

## Community Partners

We're proud to support the neighborhoods where we live and work through donations, volunteerism and environmental initiatives. We have a team of over 1,700 employees throughout Pennsylvania that volunteer more than 15,000 hours per year!

We know these efforts are equally important to your business and we love to see our communities thrive.

